

# How Do Specialty Pharmacies Work?

Specialty pharmacies are uniquely equipped to meet the complex needs of patients facing serious medical conditions. Unlike traditional retail or mail-order pharmacies, specialty pharmacies are deeply involved in the patient's full treatment journey beginning on day one.

## What Are Specialty Medications?

Like the serious conditions they treat, specialty medications are more complex than most prescription medications and are not typically available at traditional pharmacies.

### Specialty Medications Often Require:

- Comprehensive Clinical Support
- Payer Authorization
- Specific Administration and Handling
- Special Access Conditions by Manufacturer
- High-Touch Drug and Disease Management
- High Monthly Cost for Medication and Supplies
- Specific Record-Keeping Requirements



## Patient Receives Diagnosis and Is Referred to a Specialty Pharmacy

Patient Onboarding & Welcome

Coordination with Provider

Coordination with Insurance

Secure Financial Assistance

Complex Therapy Management

Care Coordination



Medication Delivery

Clinical Follow-Up & Intervention

Adherence Support

Ongoing Therapy Review

Ongoing Patient Education

24/7 Patient Support & Guidance

## About NASP

The National Association of Specialty Pharmacy (NASP) is the only national association representing all specialty pharmacy industry stakeholders. The mission of the National Association of Specialty Pharmacy (NASP) is to elevate the practice of specialty pharmacy by developing, delivering and promoting continuing professional education and specialty certification while advocating for public policies that ensure patients have appropriate access to specialty medications in tandem with critical services. NASP supports a free market healthcare system in which all specialty pharmacies compete on the same fair and level playing field, because that is in the best interest of the patients we collectively serve. NASP is committed to working with all stakeholders and policymakers to ensure that all patients have access to the life-saving medications they need and the high touch patient care and support services they deserve from the pharmacy of their choosing.

